LEGAL NOTICE

1 – LEGAL INFORMATION

ROMA HOTEL RESTAURANT S.A.R.L., share capital: 1.500.000 F.CFA
Abbreviation: RHR
Registered office / establishment:
576 rue Flavienne Meporewa, quartier Louis
Libreville – P.O. Box 4320 – Gabon
Tax identification number (NIF): 47518M
RCCM registration number: RGLBV2019B22692
BGFI BANK GABON - IBAN GA2140003041004101223001131 – SWIFT BGFIGALI
ORABANK GABON - IBAN GA2140021010002186650020167 – SWIFT ORBKGALI
Telephone: +24174449864 +24166449864
WhatsApp: +24104449864
Email: info@romalibreville.com
Official website: www.romalibreville.com

2 – WEBSITE HOSTING AND DEVELOPMENT

Website hosting: Aruba S.p.A.
Via San Clemente, 53
24036 Ponte San Pietro (BG) – Italy
Website: www.aruba.it
Website built with WordPress
Website development: Temperino

3 – INTELLECTUAL PROPERTY

All content on www.romalibreville.com, including texts, photographs, images, logos, graphic elements, videos, documents and commercial content, is protected by the applicable intellectual property provisions.
Any reproduction, representation, distribution, modification or use, in whole or in part, without the prior written authorisation of **ROMA** HOTEL RESTAURANT is prohibited, unless otherwise provided by law.

4 – ONLINE SERVICES AND SALES

The products and services offered by **ROMA** HOTEL RESTAURANT are subject to the approved General Terms and Conditions of Sale applicable within the establishment.
The information presented on the website is intended, in particular, to enable customers to discover the establishment's services, request or make a reservation, request information or, where this option is offered, make an online purchase or payment.

5 – GENERAL TERMS AND CONDITIONS OF SALE AND PRICES

The services provided by **ROMA** HOTEL RESTAURANT are subject to the approved General Terms and Conditions of Sale in force within the establishment.

The approved General Terms and Conditions of Sale constitute the reference contractual terms applicable to services provided by **ROMA** HOTEL RESTAURANT, subject to the applicable mandatory legal and regulatory provisions.
The full General Terms and Conditions of Sale and applicable prices are available at the establishment's reception.
An extract of the main provisions of the General Terms and Conditions of Sale may also be consulted on this website. This extract is provided for information only and does not replace the full approved General Terms and Conditions of Sale.
The terms relating, in particular, to reservations, confirmations, advance payments, deposits, payments, cancellations, amendments, no-shows, stays already begun, interrupted stays or other services are those set out in the approved General Terms and Conditions of Sale in force.
Service notices, information displayed at reception, documents available in rooms, menus, posters or other information materials within the establishment may supplement the practical arrangements applicable to certain services, in compliance with the General Terms and Conditions of Sale and current regulations.
In the event of any discrepancy between the information on the website and the approved General Terms and Conditions of Sale in force, the latter constitute the reference contractual document, subject to the applicable legal and regulatory provisions.
Reservations made through platforms, travel agencies or other intermediaries, including Booking.com, Expedia.com, etc., may be subject to their own reservation, payment, amendment and cancellation terms.
Where a reservation is made through a third party, the customer is also subject to the terms accepted with that intermediary for the matters within its remit.

6 – LIABILITY AND PUBLISHED INFORMATION

ROMA HOTEL RESTAURANT endeavours to provide accurate, regularly updated information on its website.
However, the information, photographs, descriptions, availability, opening hours, services and prices presented on the website may be changed without notice.
In the event of any discrepancy concerning a service or price, the contractual documents, approved General Terms and Conditions of Sale and information officially applicable within the establishment prevail, to the extent permitted by current regulations.
ROMA HOTEL RESTAURANT cannot be held liable for temporary interruptions or malfunctions of the website resulting, in particular, from maintenance operations, technical problems, internet network failure or circumstances beyond its control.
The establishment's liability cannot, however, be excluded where it arises from a mandatory legal obligation.

7 – PERSONAL DATA PROTECTION

ROMA HOTEL RESTAURANT may collect and process personal data in connection with its hotel, restaurant and associated service activities.
Such data may, in particular, be collected when:
• requesting information;

• requesting a reservation;
• making a reservation or staying at the hotel;
• placing an order or making a purchase;
• making a payment or issuing an invoice;
• making a complaint or contacting customer service;
• voluntarily subscribing to commercial communications, promotions, events or newsletters;
• using the website or certain digital services offered by the establishment.

The data collected may, in particular, be used to:

• manage enquiries, reservations, stays, orders and services;
• handle invoicing, payments and administrative follow-up;
• comply with applicable legal, regulatory, accounting and tax obligations;
• handle complaints and manage customer relationships;
• ensure the safety and security of people, property, premises and systems;
• carry out statistical analyses, internal studies, audience measurements and analyses of the use of our services;
• better understand our customers' needs, habits and expectations;
• improve the quality of our services, internal organisation, website and customer experience;
• develop, organise and improve the commercial activities of **ROMA** HOTEL RESTAURANT;
• undertake communication, promotional, marketing and business development activities;
• send, where permitted by applicable regulations, commercial information, promotional offers and communications about our services, events, news or activities;
• personalise certain offers, communications or services, where authorised and, if necessary, with the data subject's prior consent;
• more generally, pursue any purpose directly related or useful to the management, operation, development, promotion and improvement of the activities of **ROMA** HOTEL RESTAURANT, in compliance with applicable regulations.

Personal data may also be disclosed to service providers, partners, subcontractors or other third parties where such disclosure is necessary or useful for the management, operation, development, promotion or improvement of the activities of **ROMA** HOTEL RESTAURANT. Such third parties may, in particular, operate in IT, website hosting and maintenance, reservation systems, payments, accounting, communication, marketing, statistical analysis, customer relations, commercial management, business development or service improvement.

Data disclosed in this way must be used for the purposes for which it was transmitted and in compliance with the applicable personal data protection regulations.

Data may also be disclosed to administrations, authorities, public bodies, financial institutions, professional advisers or other recipients

where such disclosure is required, authorised or necessary to comply with a legal, regulatory, administrative, accounting, tax or judicial obligation.
ROMA HOTEL RESTAURANT takes the reasonable measures necessary to protect personal data against unauthorised access, loss, destruction, alteration, disclosure or misuse.
Data is retained for as long as necessary for the purposes for which it was collected, and for the periods required by applicable legal, regulatory, accounting, tax, administrative or contractual obligations.
In accordance with the personal data protection regulations applicable in the Gabonese Republic, any data subject may exercise the rights granted to them by those regulations, including requesting access to, rectification of or, where the legal conditions are met, erasure of their personal data.
Any request concerning personal data may be sent to:
info@romalibreville.com
The request must include the information necessary to identify the data subject sufficiently, in order to prevent data from being disclosed, altered or deleted for the benefit of an unauthorised third party.
People who have voluntarily agreed to receive commercial communications, promotions or information about the events, services or news of **ROMA** HOTEL RESTAURANT may request to stop receiving such communications at any time by emailing:
info@romalibreville.com with the subject: “Unsubscribe”.

8 – COMPLAINTS
The teams at **ROMA** HOTEL RESTAURANT are available within the establishment to respond to customers’ comments and resolve any problems as promptly as possible.
Any difficulty concerning a service should, as far as possible, be reported immediately to reception or Management, so that the establishment can seek a solution during the stay or while the service is being provided.
Any written complaint may be addressed to:
ROMA HOTEL RESTAURANT S.A.R.L.
P.O. Box 4320
Libreville – Gabon
Email: info@romalibreville.com

9 – DISPUTES AND APPLICABLE LAW
This legal notice and contractual relations with **ROMA** HOTEL RESTAURANT are governed by the law applicable in the Gabonese Republic, subject to the applicable mandatory rules.
In the event of a dispute, the parties are encouraged to seek an amicable resolution as a priority.
Where the applicable regulations so provide, consumers may contact the competent services of the Directorate-General for Competition, Consumer Affairs and Fraud Prevention before or independently of any judicial proceedings.

Failing an amicable settlement, the dispute may be brought before the competent courts of the Gabonese Republic, in accordance with the applicable rules of jurisdiction.

10 – FORCE MAJEURE AND EXTERNAL SERVICES

ROMA HOTEL RESTAURANT cannot be held liable for non-performance or delay resulting from an event of force majeure or circumstances beyond its control, within the limits provided by applicable regulations.

This may include interruptions or malfunctions affecting services supplied by third parties, such as water, electricity, telecommunications, internet, banking networks, payment systems, satellite services or other infrastructure outside the establishment.

The consequences of such events are assessed in accordance with the applicable legal, regulatory and contractual provisions.

11 – APPLICABLE REGULATIONS

ROMA HOTEL RESTAURANT conducts its activities in accordance with the legislative and regulatory provisions applicable in the Gabonese Republic, particularly in relation to trade, competition, consumer protection, prices and personal data protection.

Issued in Libreville.
Last updated: 26-10-2026

MANAGEMENT